

DAY ONE 08 SEPTEMBER 2014

ACCESS, POLICY AND FINANCING

08.00 **Registration opens and morning refreshments**

OPENING CEREMONY

09:00 - 10:10

Chair: **Abigail Sono**, Industry Partners Representative, Commonwealth Telecommunications Organisation and International Key Account Manager, Telkom South Africa

09.00 **Welcome remarks**

Sunil Kanti Bose, Chairman, Bangladesh Telecommunication Regulatory Commission

09.10 **Welcome address**

Professor Tim Unwin, Secretary-General, Commonwealth Telecommunications Organisation

09.20 **Welcome address**

Juma Kandie, Chairperson, Commonwealth Telecommunications Organisation and Director of Human Resources, Communications Authority of Kenya

09.30 **Welcome remarks**

Nazrul Islam Khan, Secretary, Information & Communication Technology Division, Government of the People's Republic of Bangladesh

09.35 **Welcome address**

Dr. Eugene Juwah, Executive Vice Chairman, Nigerian Communications Commission

09.45 **Welcome remarks**

Faizur Rahman Chowdhury, Secretary, Post and Telecommunications Division, Government of the People's Republic of Bangladesh

09.50 **Ministerial Welcome**

Honourable Zunaid Ahmed Palak MP, State Minister, Ministry of Post, Telecommunications & Information Technology, People's Republic of Bangladesh

10.00 **Official Event Opening**

Honourable Abdul Latif Siddiqui, Minister of Posts and Telecommunications, People's Republic of Bangladesh

10.20 **GROUP PHOTOGRAPH & REFRESHMENTS**

HIGH LEVEL PANEL OF EMINENT PERSONS

10:50 - 11:25

10.50 **ICT for development: setting the scene**

Chair: **Professor Tim Unwin**, Secretary-General, Commonwealth Telecommunications Organisation

Panellist: **Honourable Abdul Latif Siddiqui**, Minister of Posts and Telecommunications, People's Republic of Bangladesh

GAINING ACCESS: ENHANCING ICT DEVELOPMENT AND CONNECTIVITY

11:25 - 12:50

Chair: **Sunil Kanti Bose**, Chairman, Bangladesh Telecommunication Regulatory Commission

11.25 **Keynote address: Implementing a National ICT Broadband Backbone**

11.45 **Presentation: ICT infrastructure implementation and e-Governance**

12.05 **Panel discussion: The role of infrastructure sharing**

Panellists: **Dr Akram H. Chowdhury**, Executive Vice Chair, Bangladesh Internet Governance Forum
Rajkumar Prasad, Chief Executive Officer, Commonwealth Centre for e-Governance, India
Sameer Sinha, Chief Sales and Marketing Officer, Indus Towers Limited, Indus Towers, India
Cris Seecheran, Chief Executive Officer, Telecommunications Authority of Trinidad and Tobago

12.50 **NETWORKING LUNCH HOSTED BY ROBI BANGLADESH LTD**

POLICY AND REGULATION

13:50 - 15:15

Chair: **Francis Wangusi**, Director General, Communications Authority of Kenya

13.50 **Presentation: Implementing effective ICT regulation and policies**

Dr. Eugene Juwah, Executive Vice Chairman, Nigerian Communications Commission

14.10 **Presentation: Policies for promoting new ICT services in emerging markets**

Mohammad Azad Rahman, Operations Officer, International Finance Corporation, World Bank Group

14.30 **Panel Discussion: Assessing the need for regular and effective coordination among ICT regulators and industry**

Panellists: **Nurul Kabir**, Secretary General, Association of Mobile, Telecom Operators of Bangladesh
Frédéric Madurand, Acting Head of Delegation, European Union Delegation to Bangladesh
Taimur Rahman, Regulatory Affairs Senior Director General, Regulatory & Legal Affairs, Banglalink Digital Communications Ltd, People's Republic of Bangladesh
Shola Taylor, Principal Consultant/Chief Executive, Kemilinks International, Nigeria



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DAY ONE 08 SEPTEMBER 2014

ACCESS, POLICY AND FINANCING

15.15 AFTERNOON REFRESHMENTS

FINANCING INFRASTRUCTURE

15:45 - 17:10

Chair: **Abu Saeed Khan**, Senior Policy Fellow, LIRNEasia, Bangladesh

15.45 **Presentation: Making ICTs affordable in rural areas**

Tenzin Dolma Norbhu, Lead ICT Policy Specialist and Regional Coordinator for Asia, The World Bank

16.05 **Presentation: Financing ICT Infrastructure**

Robert Cronin, Vice President, IREX, USA

16.25 **Panel discussion: The Challenges in using Universal Service Funds to enable broadband**

Panelists: **Kofi Attor**, Chief Executive Officer, Ghana Investment Fund for Electronic Communication

Kojo Boakye, Policy and Advocacy Manager, Alliance for Affordable Internet

Tenzin Dolma Norbhu, Lead ICT Policy Specialist and Regional Coordinator for Asia, The World Bank

Seok Yong Yoon, Senior Public Management Specialist (e-Governance), Public Management, Governance, and

Nazrul Islam Khan, Secretary, Information & Communication Technology Division, Government of the People's Republic of Bangladesh

Colonel Iqbal Ahmed, Director General Engineering and Operations Division, Bangladesh Telecommunication Regulatory Commission

17.10 CLOSE OF CTO FORUM DAY ONE

19.30 GALA DINNER HOSTED BY BANGLADESH TELECOMMUNICATION REGULATORY AUTHORITY

Radisson Blu Water Garden hotel, Dhaka

Return transport will be provided from hotels to and from the dinner venue.

DAY TWO 09 SEPTEMBER 2014

MOBILES, COMMERCE AND DATA

LOOKING TO THE FUTURE: MOBILE TECHNOLOGIES

09:00 - 10:30

09.00 **Presentation: Practical experiences: 2G to 3G migration strategy for improved network utilisation**
Senior Representative, Huawei Technologies Bangladesh Ltd

09.20 **Presentation: Is WIMAX/Wi-fi the answer to underserved areas?**

09.40 **Panel discussion: Should emerging markets adopt 4G LTE or is too soon?**

Panelists: **Gias Uddin Ahmed**, Managing Director, Teletalk Bangladesh Limited

Delower Hossain Azad, Head of Mobile Financial Service, Grameen Phone Bangladesh Limited

Sandipan Chakraborty, Chief Technology Officer, Airtel Bangladesh Limited

Somnath Mahalanabis, Executive Vice President, Head of Planning, Technology Division, Robi Axiata Limited

Senior Representative, Huawei Technologies Bangladesh Ltd

10:30 MORNING REFRESHMENTS

THE MOBILE COMMERCE REVOLUTION

11:00 - 12:45

Chair: **Nazneen Sultana**, Deputy Governor, Bangladesh Bank, People's Republic of Bangladesh

11.00 **Presentation: Capitalising on the mobile-commerce revolution**

Srinivas Nidugondi, Vice President, Mobile Financial Solutions, Mahindra Comviva, India

11.20 **Presentation: Effectively integrating mobile technology to boost profitability**

Sonia Bashir Kabir, Country Manager, Microsoft, People's Republic of Bangladesh

11.40 **Presentation: Latest mobile commerce innovations**



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COMMONWEALTH TELECOMMUNICATIONS ORGANISATION FORUM 2014

8 - 10 SEPTEMBER 2014, DHAKA, BANGLADESH



DAY TWO 09 SEPTEMBER 2014

MOBILES, COMMERCE AND DATA

- 12.00 **Panel Discussion: Overcoming barriers to the successful adoption of mobile commerce**
Panellists: **Shameem Ahsan**, Chief Executive Officer of Akhoni.com, President of Bangladesh Association of Software and Information Services & Director of Agrani Bank Limited, People's Republic of Bangladesh
Josephine Amuwa, Director, Policy, Competition and Economic Analysis, Nigerian Communications Commission
Sonia Bashir Kabir, Country Manager, Microsoft, People's Republic of Bangladesh
Rajesh Palit, Chief Technology Officer, Ethics Advance Technology Limited, People's Republic of Bangladesh
Kamal Quadir, Chief Executive Officer, Bkash, People's Republic of Bangladesh

12.45 NETWORKING LUNCH HOSTED BY BANGLALINK DIGITAL COMMUNICATIONS LIMITED

CLOUD COMPUTING FOR DEVELOPMENT
14:00 - 15:35

- 14.00 **Presentation: United Nations Development Programme's journey to the cloud**
Shirin Hamid, Chief Technology Officer Director, United Nations Development Programme
- 14:20 **Presentation: Next Generation Application of BPO: Changing the game with data and analytics**
- 14:40 **Panel discussion: Cloud computing: Opportunities and issues for developing countries**
Panellists:
Anir Chowdhury, Policy Advisor, Access to Information Project, Prime Minister's Office, People's Republic of Bangladesh
Chandan Ghosh, Co-founder & Chief, ProdCoMS Legal Liability Partnership and Chief Mentor, Manana Innovations and Consultancy Limited, India
Shirin Hamid, Chief Technology Officer Director, United Nations Development Programme
Ahmedul Haque, President, Bangladesh Association of Software & Information Services, People's Republic of Bangladesh
Dr. Mahfuzul Islam, Head of the Department Computer Science and Engineering, Bangladesh University of Engineering and Technology

15.25 AFTERNOON REFRESHMENTS

EMBRACING BIG DATA
15:55 - 17:20

- 15.55 **Presentation: The big data opportunity: commercialising your data**
- 16:15 **Presentation: Creating value from big data analytics**
- 16:35 **Panel discussion: Big data and privacy concerns**
Senior Representative, Mobile Financial Solutions, Mahindra Comviva, India

17.20 CLOSE OF CTO FORUM DAY TWO

19.00 DINNER FOLLOWED BY CULTURAL PROGRAMME HOSTED BY GRAMEEN PHONE

Dinner venue: **Bashundhara Convention Center**, Plot# 56/A, Block#C, Umme kulsum Road, Bashundhara R/A, Dhaka-1229

Return transport will be provided from hotels to and from the dinner venue.



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DAY THREE 10 SEPTEMBER 2014

TECHNOLOGY AND SOCIAL INCLUSION

EMPOWERING WOMEN THROUGH ICT

09:00 - 10:05

09.00 **Presentation: Looking at how ICTs play a crucial role in empowering women**

09.20 **Panel discussion: Can ICTs be used to reduce gender inequalities?**

Panellists:

Sheepa Hafiza, Director, Gender Justice and Diversity, BRAC, People's Republic of Bangladesh

Shazia Omar, Head of Advocacy and Communications, The Economic Empowerment of the Poorest Programme, SHIREE, People's Republic of Bangladesh

Shamina Shafiq, Member, National Commission for Women, India

Luna Shamsuddoha, President, Bangladesh Women in Technology, People's Republic of Bangladesh

ICT AND ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

10:05 - 11:10

10.05 **Presentation: ICT Tools and applications for people with disabilities**

Vashkar Bhattacharjee, Program Manager, Young Power in Social Action, People's Republic of Bangladesh

10.25 **Panel discussion: Opportunities, issues and challenges: Creating an ICT ecosystem that supports people with disabilities**

Panellists: **Khandaker Jahurul Alam**, Executive Director, Centre for Services and Information on Disability, People's Republic of Bangladesh

Professor Tim Unwin, Secretary-General, Commonwealth Telecommunications Organisation

INTEGRATING ICT'S INTO EDUCATION

11.10 - 12:35

Chair: **Dr. Ananya Raihan**, Executive Director, DNET, People's Republic of Bangladesh

11.10 **Presentation: English In Action: innovation using mobile for classroom and adult learning in Bangladesh**

Richard Lacey, Head of Project English in Action, BBC Media Action, United Kingdom

11.30 **Presentation: The role of skills in unlocking the opportunity of the mobile internet**

Mark Surman, Executive Director, Mozilla Foundation

11.50 **Panel Discussion: Developing skills in ICT and digital technologies**

Panellist:

Mohammad Shahid Uddin Akbar, CEO, Bangladesh Institute of ICT in Development, People's Republic of Bangladesh

Dr Syed Akhter Hossain, Head of Computer Science and Engineering, Department of Computer Science and Engineering, Daffodil International University, People's Republic of Bangladesh

Syed Almas Kabir, Vice President, ISP Association of Bangladesh (ISPAB)

Bazlur Rahman, Chief Executive Officer, Bangladesh Non-Governmental Organizations Network for Radio and Communication

CLOSING CEREMONY

12:35 - 13:20

Chair: **Abigail Sono**, Industry Partners Representative, Commonwealth Telecommunications Organisation and International Key Account Manager, TelKom South Africa

12.35 **Closing remarks of BTRC**

Sunil Kanti Bose, Chairman, Bangladesh Telecommunication Regulatory Commission, People's Republic of Bangladesh

12.50 **Closing Remarks of the CTO**

Professor Tim Unwin, Secretary-General, Commonwealth Telecommunications Organisation

13.05 **Official closing of the CTO Forum 2014**

Honourable Zunaid Ahmed Palak MP, State Minister, Ministry of Post, Telecommunications & Information Technology, People's Republic of Bangladesh

13.20 NETWORKING LUNCH HOSTED BY AIRTEL BANGLADESH LIMITED

14.30 CLOSE OF EVENT

19.00 DINNER HOSTED BY CITYCELL BANGLADESH LIMITED

Dinner venue: **Army Golf Club**, Dhaka, Dhaka - 1206, Bangladesh

Dress code: Gentlemen a closed collar lounge suit or traditional national dress and ladies an appropriate evening dress

Return transport will be provided from hotels to and from the dinner venue.



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